From: Frederick R. Brock
To: Microsoft ATR
Date: 1/14/02 10:40am
Subject: Microsoft Settlement

To whom it may concern:

I feel that the proposed remedy fall's short of curtailing microsoft's monolpoly. I am a developer and devlope primarly java based enterprise systems, this means my inability to recieve windows OS specificate API (application programmers interface) information does not effect my ability to deliver a solution to my clients, however, from a price perspective I just spent 200.00 (199.99) on my UPGRADE to windows XP and just a quarter before I spent another 200.00 dollars on my UPGRADE to windows 2000. I can't afford MS Office which is near 1000.00 for a UPGRADE with the full version over 1000.00+ they can charge this because they are a monopoly!!!!. I have been around computers my entire life and watched as DOS evolved into windows and MS grew to become a monopoly. I used to be able to buy a Office suite of my choice from 5 or 6 vendors for about 79.00 dollars, MS drove all of them under and now If I want to be compatible with the rest of the world I have to pay MS 1000.00+ for a sub-quality office product. I can't afford to do this as a small business, I wish their was an alternative. But since you will not separate them or at least cap the price increases that they pass on to the consumer for MINOR updates to their product, no other vendor will have a chance.

In addition, when I installed my new XP upgrade it ruined 6 months of work, some of which I cannot re-create, I can't get my money back so I guess I am stuck. This is a big problem!!!!. Their software now answers questions and chooses options for you, as a result it ate my HD to crap with out giving me, the owner of the computer, a chance to intervene, thier should be a law against this. I lost time and money.

Frederick R. Brock Brock Consulting Inc.